

Ice Cream and Frozen Desserts - Unique Texture

Texture is the second most important attribute in purchasing frozen treats

Textural innovation in ice cream can engage consumers in new ways and encourage them to create new social bonds over these new experiences. Most launches focus on common textures (chunky and smooth), which may not fully capitalize on consumer desire to experiment with texture.



Important frozen treat attributes¹

72% Flavor

43%Texture

Use texture to engage ice cream eaters in new ways¹

Consumers are looking for comfort through food

Offering new sensations will appeal to consumers who are bored with their socially distanced routine

Inspiration from adjacent categories or from other markets should be explored, especially with younger consumers

Unusual textures could have transportive power for consumers who miss travelling or eating out

Take consumers on a journey with texture¹

Sources: 1) Mintel Report, Ice Cream and Frozen Novelties, US, April 2020.

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